"Social Audit- The Second Pillar of RTI"

Dr. Kota Tirupataiah, IFS

Additional DG

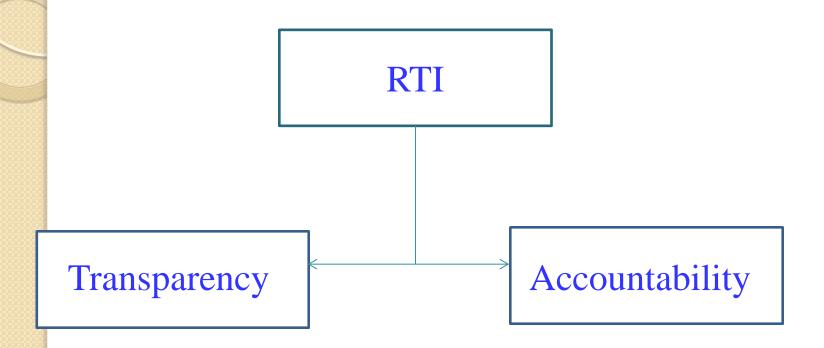
Dr.MCRHRDIAP

adg@hrdiap.gov.in

P:040-2354 3596, M:8885532021



The Two Pillars of RTI





- In <u>ethics</u> and <u>governance</u>, <u>accountability</u> is answerability,
- In leadership roles, accountability is the acknowledgment and assumption of responsibility for actions
- Accountability cannot exist without proper accounting practices; in other words,
- an absence of accounting means an absence of accountability.

- Bruce Stone, O.P. Dwivedi, and Joseph G. Jabbra list 8 types of accountability, namely:
 - moral,
 - administrative,
 - political,
 - managerial,
 - market,
 - legal/judicial,
 - constituency relation,
 - and professional.
 - <u>Leadership accountability</u> cross cuts many of these distinctions.



• Political accountability is the accountability of the government, civil servants and politicians to the public and to legislative bodies such as a congress or a parliament.



- Frankl stated: "Freedom, however, is not the last word. Freedom is only part of the story and half of the truth. Freedom is but the negative aspect of the whole phenomenon whose positive aspect is responsibleness.
- In fact, freedom is in danger of degenerating into mere arbitrariness unless it is lived in terms of responsibleness."



- Viktor Frankl, neurologist, psychiatrist, author, and founder of logotherapy and one of the key figures in existential therapy, in his book *Man's Search for Meaning* recommended
- "the <u>Statue of Liberty</u> on the <u>East Coast</u> (that has become a symbol of <u>Liberty</u> and <u>Freedom</u>) should be supplemented by a <u>Statue of Responsibility</u> on the <u>West Coast."</u>



- number of NGOs to "demonstrate their commitment to accountability and transparency"
- AccountAbility's AA1000 series. principles-based standards to help organisations become more accountable, responsible and sustainable.
- Humanitarian Accountability Partnership (HAP) 2010 standards. A standard for humanitarian organizations to help them "design, implement, assess, improve and recognise accountable programmes"
- Accountability, Learning and Planning System (ALPS) by <u>ActionAid</u>,

Social Audit- Accountability Process

- Obtain information under RTI
- Verify information on the field/stakeholders
- Conduct Public Hearing- all facts put out
- Record complaints- from stakeholders
- Investigate/record statements- evidence
- Ombudsman for disposal-



Transparency and Accountability Initiatives -The NREGS Social Audit experience in AP

Society for Social Audit, Accountability and Transparency (SSAAT)

Government of Andhra Pradesh

Social Audit-Introduction

- Social audit is a tool for empowerment of the stakeholders, not a fault-finding mission
- Ensures true Democracy by direct participation
- Social audit is done by Gram Sabha, facilitated by trained youth
- > Comprehensive verification of records and the field

Social and Financial Audit

- >FA = Was the money spent correctly?
- >SA = Did the spending make a difference?
- > Social Audit:
 - > Assesses performance and unpacks decisions
 - > Complements financial audit
 - >SA + FA = True Picture

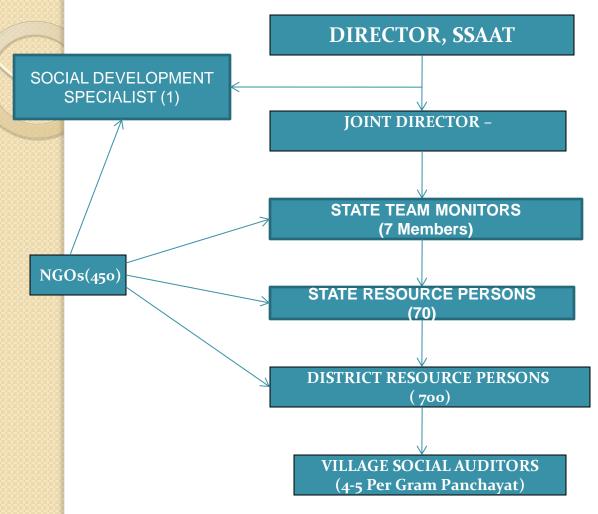
Social Audit in the Gram Panchayat The Imperatives of the Process

- Full access to all information prior to social audit, with enough time for assimilation and verification
- Obligation on officials to be present and answer queries
- > The outcomes must have legally sanctioned implications.
- > Creating an enabling atmosphere

The Beginning of Social Audits in AP

- Began as a project of the Strategies Performance Innovations Unit (Rural Development), under Administrative Reforms package
- > SPIU-RD wound up in 2009 SSAAT established
- > AP had no previous Social Audit experience
- > In Feb,2006 -around the time that NREGS-AP was being formulated- a pilot social audit conducted on the NFFW in 3 villages with help of MKSS under reform action plan
- Pilot social audits demonstrated the effectiveness of social audit process.

SSAAT STRUCTURE



- Registered as a Society under the Societies Act
- All operational staff drawn from the social activists
- Support staff from Government

Selection of Resource Persons

- Resource Persons were initially drawn from civil society organizations and unions
- > All of them had a minimum of 5 10 years of grassroots experience working on rights based issues
- > Presently, Trained VSA's are being inducted as DRP's and moving into the rung of the SRP's
- No recommendations from any quarter entertained
- One month probation- participate in three Social Audits without being paid

Role of the resource persons

- Coordinate and facilitate the social audit process in the allotted district
- > Identification and training of Village Social Auditors
- Providing support to the VSA's during the Social Audit process
- Ensure that the Social Audit is done in a transparent and accountable manner
- State Resource Persons => 70
- District Resource Persons => 700
- Village Social Auditors => 80,000

Remuneration to Resource Persons

 VSA- Rs.100/day and DA of Rs.150 (Total-250/day) with a maximum of Rs.1000/GP for 10 days

DRPs- Rs.10,000/pm

SRP-Rs.15,500/pm

Pre-Social Audit Processes

- > Quarterly Schedule is drawn up
- > About 3-4 Mandals at a time in a district
- Intimation letters are sent to the Project Director, DWMA & MPDO regarding dates of the SA
- Mandal is the administrative unit (Average 21 Gram Panchayats) in which SA is done
- > SA is done in all the Gram Panchayats over a 10 day period
- > A spear head team goes to the mandal a week earlier to ensure the records are ready

Pre - Social Audit process

- > SRPs & DRPS go into the villages and identify literate Wage seekers or youth (@2-4 per habitation) from labourer's families
- They work as volunteers and are trained as VSAs
- > 40 to 70 people (approximately) are formed into 9-10 teams
- > They work along with the stakeholders

Social audit process

- > Teams always move with the stakeholders
- > Verification of figures on records with facts on ground
- > Musters, Consolidated Musters, Payments
- Works: Measurements, quantity, quality (call in for QC support where required)
- > Awareness building on rights and entitlements of the wage seekers
- Recording of evidence statements, videos and photos in case of deviations

Social audit Gram Sabha

- Gram Sabha held at the end of the Social Audit verification
- Gram Sabha convened by Sarpanch
- Social audit findings are read out.
- Evidence recorded by an independent Observer (MRO/EORD/ etc)
- Opportunity given for guilty to pay back in open
- Imparting of awareness to the public.

Mandal Public hearing

- Public Hearing at the Mandal (Block) level after all GSs completed
- Presided over by the Project Director, DWMA or Addl PD
- All issues are heard and action recommended on the guilty
- Ombudsmen invariably present to take note of the deviations for further action

Post social audit

- Social audit report computerised using laptops and hosted on public domain
- Report sent to the District Collector for action within 7 days
 - Disciplinary action on all deviant staff
 - Recovery using the RR Act for amounts misappropriated
 - Criminal cases in extreme cases
- District Vigilance Officers to follow up on the action
- CVO to monitor the DVOs' action in monthly meetings

Social audit punishment of corrupt practices Ordinance 2011

- Ordinance (under issue) for taking action on the people found guilty
- Special mobile criminal courts of 1st class judicial magistrates (13 sanctioned one working in Medak & Karimnagar)
- Court hearing in the village
- Summons trial for quick justice
- Jail sentence of up to 2 years for
 - fraudulent records
 - Misappropriation
 - Non disbursal of payments
 - Abetment of the above

Purity of Social Audit

- > Independent and autonomous society (SSAAT)
- > Separation from Implementation Machinery
- > Free of Supervisory and Vigilance Roles
- > Follow up Action also separated CVO
- > Objective process: evidence based
- > Strict Code of Conduct for SA

Non Negotiable of SA Process

- Strict Code of Conduct for the Social Auditors
- Non-acceptance of Hospitality from EGS staff or local politicians
- > No room for Political bias or intervention
- > Stay in the localities of the poor
- > Accept only Vegetarian food and pay for it
- > No drinking alcohol or vices during audit
- Absolute good conduct towards women, colleagues and villagers
- No press meets or press releases by social auditors

Number of Social Audits conducted

- No. of Mandals where 1 round of SA has been conducted:
 1097
- No. of Mandals where 2nd Round SA has been conducted : 1081
- > (Prog has been dropped in some mandals)
- No. of Mandals where 3rd Round SA has been conducted : 912
- No. of Mandals where 4th Round SA has been conducted:

Action Initiated

- ➤ Misappropriation identified : Rs. 99.87Cr
- > Total Amount Recovered: Rs. 21.76Cr
- > Staff committed irregularity: 16,688
- Staff dismissed based on the SA findings

:3,111

- ➤ Staff suspended : 56 I
- > FIR's filed : 229
- > Departmental Enquiries ordered: 1557

IT in Social Audit

- Exclusive web site for SA www.socialaudit.ap.gov.in
- Link provided in NREGS website. All SA reports are now available in the public domain
- >SA reports in Telugu are sent by post to GramIT Rural BPO for data entry -
- Moving towards entering data at the field level

Social Audit- Spread

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S.N o	Scheme	Department	Remarks	
1	NREGA	Rural Development	Mandated	
2	Social Security Pensions	DO	DO	
3	Integrated Watershed Development Programme	DO	DO	
4	Mid-Day Meals	School Education	Department /Pilot	
5	Indira Aawas Yojana	Housing	Pilot	
6	Backward Regions Grant Fund	PR	Pilot	
7	Srinidhi	SERP/RD	Pilot	



Social Audit- AG Audit

- Principal AG AP very supportive of the Social Audit
- Auditors of AG office trained on Social Audit
- Auditors of AG office attend the Social Audit process
- Social Audit teams invited during AG office audit
- Social Audit document is considered as the preliminary document for audit by AG office audit



