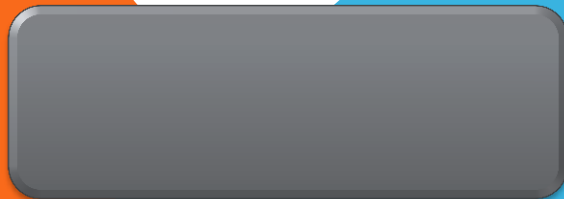
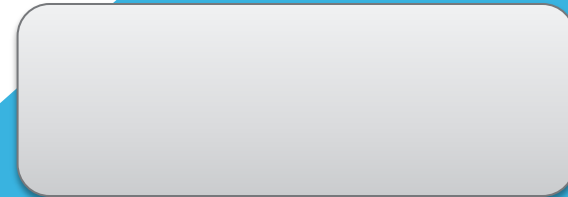


# CONSOLIDATION EXERCISE - WEEK 3

# TOPICS TO BE COVERED

E-governance and IT  
'N'  
Stress Management

Topics to  
be covered



# **E – GOVERNANCE & IT**

**K. PUSHPA KUMAR**




# **GOOD GOVERNANCE**

The concept is not new.

**Kautilya** in his treatise **Arthashastra** elaborated traits of the king of a well governed State,

**Mahatma Gandhi** had propounded the concept of *'Su-raj'* & *'Gram Swaraj'*

# 4 PILLARS OF THE GOOD GOVERNANCE

- Ethos (of Service to the citizen)
  - Ethics (honesty, integrity and transparency)
  - Equity (treating all citizens alike with empathy for the weaker sections)
  - **Efficiency (speedy and effective delivery of service without harassment and using ICT increasingly)**
- 

*E-governance is the only way to  
move from good governance to  
proactive pro-people good  
governance*

*- NaMo Mantra*

## INTRODUCTION:

# THEN WHAT IS E-GOVERNMENT ?

It is the  
*transformation* of government  
to provide

**Efficient,  
Convenient &  
Transparent**

Services

to

the *Citizens & Businesses*

through

Information & Communication Technologies

# E-GOVERNANCE - ADVANTAGES

Increased accountability

Increased transparency

Higher availability of public domain information

Reduced corruption

Higher penetration due to automation

Increased efficiency due to connectivity

PROCESS RE-ENGINEERING – technology only a tool not panacea





# CENTRE FOR GOOD GOVERNANCE

## SOME E-TOOLS BY CENTRE FOR GOOD GOVERNANCE

**ePASS**

(electronic Payment and Application System of Scholarships)

**ORPS**

(Online Recruitment Process System)

**eHAMS**

(electronic Hostel Administration and Monitoring System)

**BMS**

(Bills Monitoring System)

**CFMS**

(Comprehensive Financial Management System)

**RYK**

(Rajiv Yuva Kiranalu)

**HOMES**

(Housing Online Monitoring and E governance System)

**RTI**

(Right to Information System)

**eOFFICE**



# Challenges in E-Governance

# CONCERN FOR E-GOVERNANCE IN INDIA

	RURAL	URBAN
I S S U E S	Lack of infrastructure	Concern for security
	Less literacy	Concern for privacy
	Less computer literacy	Lack of time
	Lack of awareness of the function	
	Fear from bureaucracy	
	Social and economic disparity	
S O L U T I O N S	Education	Technical supported security & privacy through Bio-metrics etc.
	Computer & Internet Education	Well placed IT & security rules
	Transaction through other media like phone or mobile or cable TV	Inter-operability
	Proper Training	One stop shopping
	Cheap & Simple procedure	Transparent system
	Availability of ICT facilities	
	Easy to operate	
	Accessibility to all	

*The beauty of e-governance  
is that a few keystrokes can  
bring smiles on a million  
faces.*

*- Narendra Modi  
(prime minister of INDIA)*

**THANK YOU**

